

TERMS OF USE / PRIVACY POLICY

THANK YOU FOR VISITING THE OFFICIAL SITE OF THE TOWN OF SOUTHWEST RANCHES, FLORIDA

Our site adheres to the highest of Internet standards, complying with the State of Florida's Public Records statutes, observing and promoting proper online etiquette, linking externally without endorsements, and aiming to provide accurate and factual information.

TERMS OF USE

By visiting the Official Site of the Town of Southwest Ranches, Florida, users agree not to use the Site for any unlawful activity or in any way that would violate the following terms and conditions.

LINKAGE

The Official Site of the Town of Southwest Ranches provides links to other websites that are not controlled, maintained, or regulated by the Town. As such, the Town is not responsible for the content of those sites. When you link to another site, you are subject to the privacy policy of the new site. Use of information from those websites is voluntary and should be independently verified. References to any specific commercial product, process, or service by trade name, trademark, or otherwise, do not constitute or imply endorsement or recommendation by the Town of Southwest Ranches.

THIRD PARTY SERVICES

The use of third-party login services may require you to enter personal information in a secure form. These sites are not affiliated with the Town of Southwest Ranches, and this privacy policy does not apply to them. Please review the applicable third-party privacy policies directly. Any information transmitted from third-party sites to the Town of Southwest Ranches may fall under Florida's Sunshine Law.

PRIVACY POLICY

Florida law provides that all state and local government records are open for public inspection under Chapter 119, Florida Statutes, and Article I, Section 24 of the Florida Constitution. The Town of Southwest Ranches recognizes this requirement while respecting the right to privacy under Article I, Section 23.

- You do not need to provide personal information solely to visit our site.
- We do not collect personal data unless voluntarily provided. When you interact with us, however, we may collect personal data including your name, email address, phone number, and any other information that you may provide.
- Information voluntarily submitted may be used for SMS communications, notifications, statistical analysis, or improvements to services. It may also be used to respond to your inquiries and to send you updates. Further, the data can be used to send you information about events that may interest you.
- Automatically collected non-personal data may include: domain name, referring page, accessed

pages, date/time of visit, IP address, and browser/OS type. We may gather information automatically through cookies and similar technologies when you visit our website or when you contact the Town.

SMS-SPECIFIC TERMS AND CONDITIONS

Many carriers charge a fee for each SMS message sent or received. This can vary depending on the carrier's pricing structure and whether the message is sent domestically or internationally. Messaging fees will vary depending on your carrier.

- To cancel SMS notifications, text "STOP" to the Town's SMS number. Once opted out you will receive no further SMS communications from the Town. However, you will automatically opt back in if you provide the Town with your cellular number again at a later date.
- To receive help, text "HELP," or call the Town directly at (954) 434-0008
- Standard message/data rates may apply.
- Message frequency may vary depending on user interaction.
- Carriers are not responsible for delayed or undelivered messages.
- Questions may be directed to customerservice@southwestranches.org.

SMS PRIVACY POLICY STATEMENT

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

THIRD PARTIES

The Town does not sell your personal information. However, third-party vendors who manage Town data are contractually required to comply with applicable privacy protections. Any information transmitted to the Town may be subject to disclosure under Florida's public records law. If you do not want your information to be released in response to a public records request, do not send electronic communications to the Town. Instead, please contact the Town via telephone.

COOKIES

The Town's website may use cookies for certain transactions or to customize content. Cookies may be disabled in your browser, but some features will not function without them.

DISCLAIMER REGARDING ACCURACY OF INFORMATION

Information on the Town's website is believed to be accurate, but errors may occur. Official printed documents of the Town of Southwest Ranches control in case of conflict. Users are encouraged to verify information before reliance.

SITE SECURITY

When conducting transactions, the Town uses encryption and secure protocols (SSL, HTTPS, SET). However, no system can guarantee complete security, and the Town assumes no liability for unauthorized access or disclosure.

INTRUSION DETECTION

The Town uses monitoring software to detect unauthorized attempts to alter or damage the system. Use of this system constitutes consent to monitoring. Evidence of criminal activity may be provided to law enforcement.

CHILDREN'S ONLINE PRIVACY

This website is not directed to children under the age of 13, and the Town does not knowingly collect personal information from children.

CHANGES IN POLICY

We may update this Privacy Policy periodically. Changes will be posted on our website with the effective date. The current effective date is September 19, 2025.

For questions contact: customerservice@southwestranches.org.

ACCESSIBILITY STATEMENT

The Town is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards. The Town follows ADA Title II requirements and notes that alternative formats are available upon request.

OUR COMMITMENT

We aim to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, which provide guidance on making web content more accessible for people with a wide range of disabilities.

ASSISTANCE

If you experience any difficulty accessing content on this website, please contact us:

- Phone: 954-434-0008
- Email: customerservice@southwestranches.org
- Address: 14300 Griffin Road, Southwest Ranches, FL 33330

We will make reasonable efforts to ensure that the content you need is accessible.

FEEDBACK

We welcome your feedback on the accessibility of our website. Please let us know if you encounter barriers or have suggestions for improvement.

Use of this website constitutes acceptance of these Terms of Use and Privacy Policy.